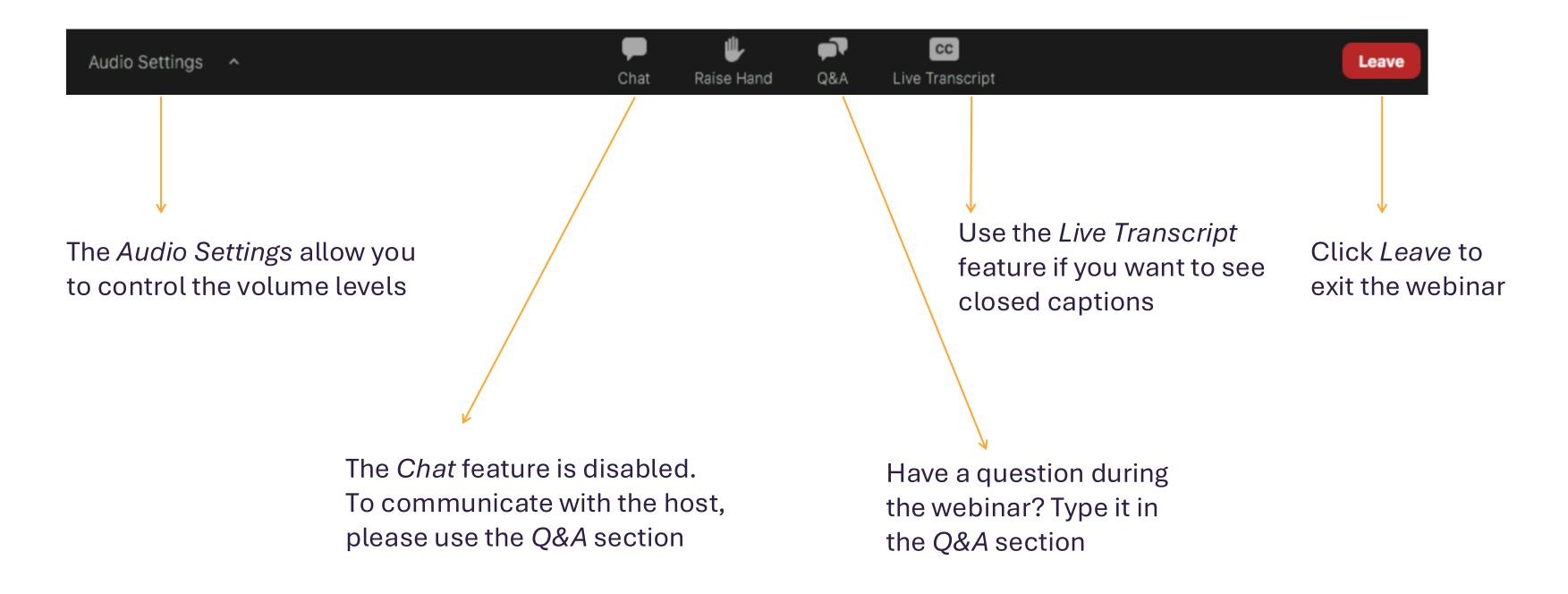
What to Know About the CSS Profile

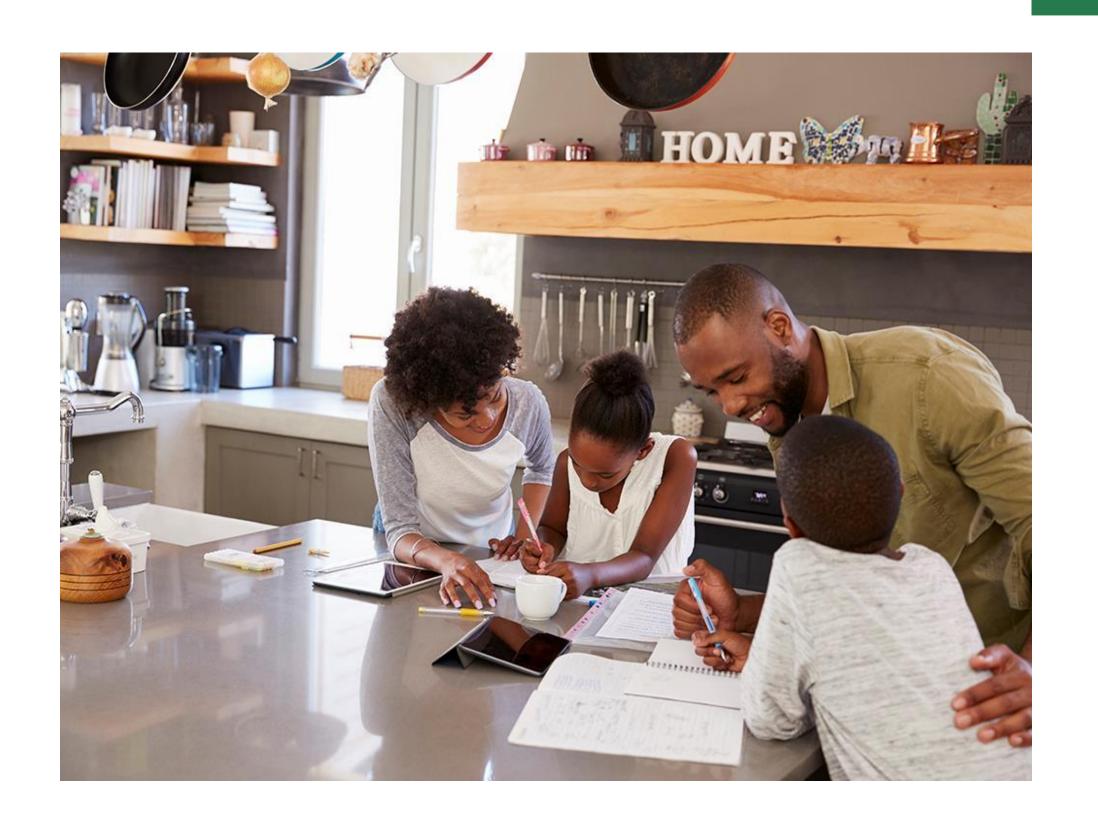


How to Participate



About MEFA

State authority created by the Commonwealth of Massachusetts in 1982, helping families plan, save, and pay for college



What is the CSS Profile®?

- College Board's online financial aid application
- Required by roughly 200 colleges/universities & (a few) scholarship programs
 - Check each college/university's financial aid website
- All colleges <u>also</u> require the FAFSA®
- Used to award non-federal financial aid funds
- Opens October 1st each year
- Available for both domestic and international students



Why Do Institutions Use the Profile?

- Collects more detailed information than the FAFSA
- Allows schools to ask customized questions
- Permits you to provide special circumstances



Start Here: cssprofile.org



High school seniors should apply for 2026-27

List of colleges that require the Profile

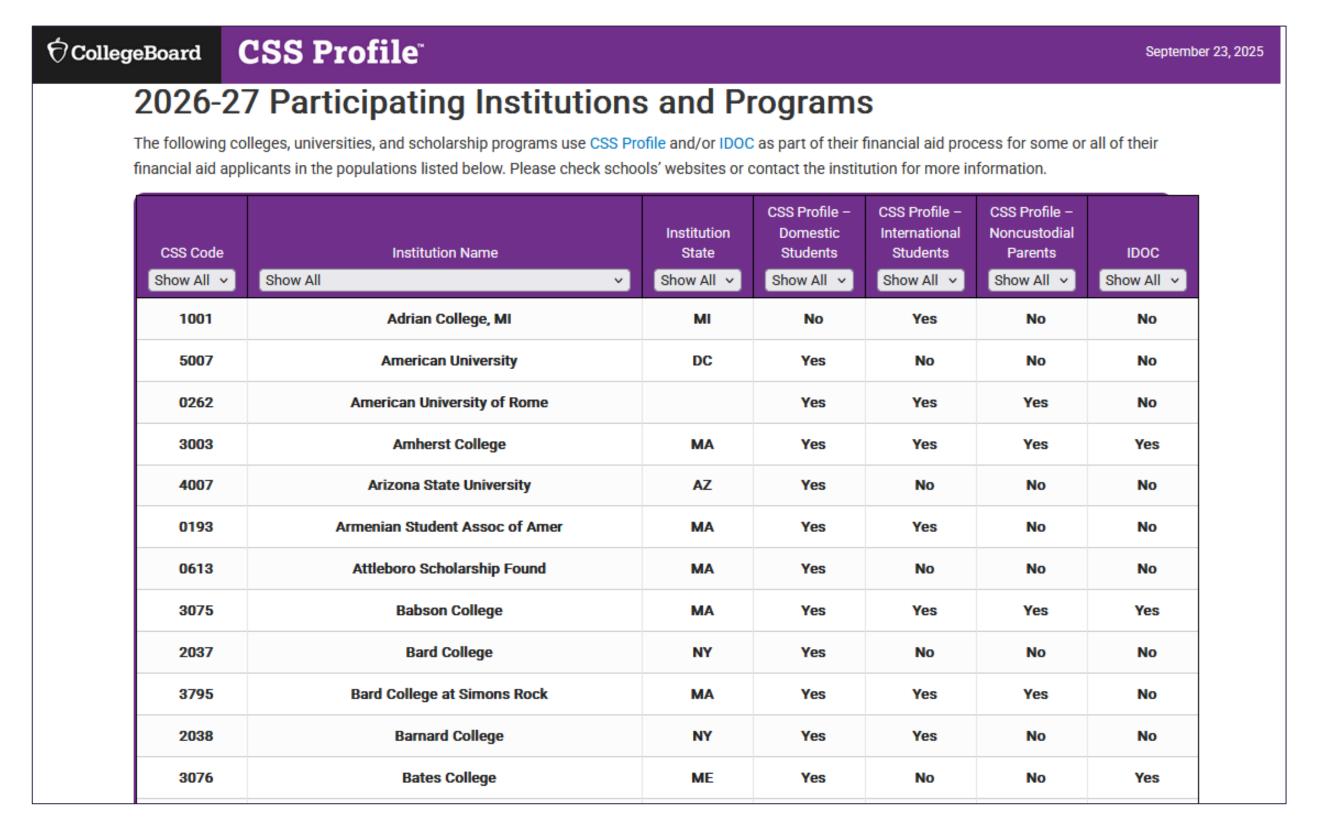


Spanish

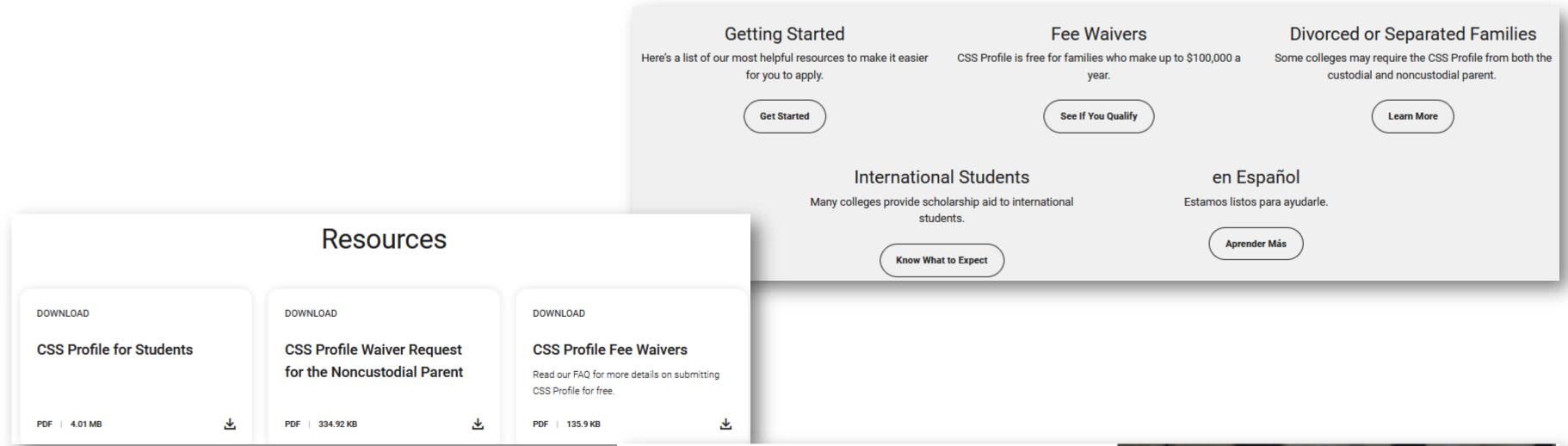
Info for noncustodial parents

Profile tips

Participating Institutions and Programs

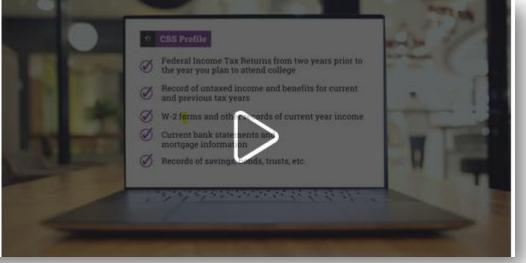


Additional Resources on Homepage



Complete the CSS Profile

Need help completing your CSS Profile? Watch our quick overview to navigate the process and check out our other resources, like the Frequently Asked Questions, to find more information.



Application Process

Sign in

- Use **student's** College Board account from SATs/AP tests
- OR create a new student account using parent's information
- A separate College Board account is needed for each student

Customized application

- Based on each student and colleges where student is applying
- Sections are added when they become required

Modern features

- Complete sections in any order
- Can complete in multiple sittings
- Mobile-friendly



Application General Tips

- Click Save and Continue to move to the next section
- To exit, click Save and Continue and then close the browser
- Use buttons in application, not web browser, to navigate
- Use hints and notes for question guidance
- Some questions will offer expandable hints you can click to read
- Answer all questions to which you have answers, such as the SSN
- Can leave an answer blank if it does not apply and is not required

Parent Information

- Report all parents and step-parents (up to 4) (include deceased)
- Must report date of birth and email address for parent(s)
- Legal guardians should be reported as parents (different from the FAFSA)
- Custodial parent, current spouse, and student provide financial/household info & list of colleges
 - Custodial parent = same as FAFSA = whoever provided more financial support in the previous 12 months
- <u>Some</u> schools require noncustodial parent to submit a Profile (check school's website)
- Student supplies email address of noncustodial parent
 - Either after school selection or in dashboard after submission
 - It is student responsibility to follow up with noncustodial parent

Apı	Application Determination	
his	nich parents' information will be provided on application? ect all that apply.	
l	Note: If your selected parent is married or iving with a partner, select their spouse/partner as well.	
(Stella Acorn	
(Stuart Acorn	
(Stephanie Acorn	
Νh	at is their marital status? (required)	
(Married or in domestic partnership	
(Divorced or no longer in a domestic partnership	
(Never married	
(○ Separated	

If Noncustodial Parent Info Not Available

- If no noncustodial parent is listed, student will receive follow-up questions
 - Is noncustodial parent:
 - Deceased
 - Unknown
 - Incarcerated
 - Involved with legal order or documented abuse
 - Is student:
 - A child of a single adoptive parent
 - A child conceived by single parent at time of conception
 - Not in contact with noncustodial parent
- Based on the answers provided, noncustodial parent questions may be removed
- If noncustodial parent info required but not available, send waiver request to colleges
 - Check each college's financial aid page for waiver request form and/or instructions

Noncustodial Parent Instructions

- Noncustodial parent will receive an email request to submit the Profile
- Noncustodial parent completes a separate and secure Profile
 - Use same website: cssprofile.org
 - Must create own College Board student account with parent information
 - Will use student's CBFinAid ID (included in email)
 - No student financial info provided, just student demographic info
 - Does not select colleges but sees them listed
 - Cannot submit application until at least one college is listed
 - Can use a fee payment code
 - If completing two CSS Profiles, will need to use two accounts under two different email addresses
- Custodial and noncustodial parents cannot see one another's application

General Information Requested on Profile

- Colleges where student is applying
- Parent & student 2024 income
- Parent & student projected 2025 income
- Parent and student current assets including businesses
- Household member information
- Number of children in college

Have on Hand

- 2024 federal tax return (will refer to line items)
- 2024 W-2s
- Records of 2024 untaxed income
- Records of all current assets

More Questions = Better Estimate of Ability to Pay

All the same FAFSA questions, plus:

Parent Income

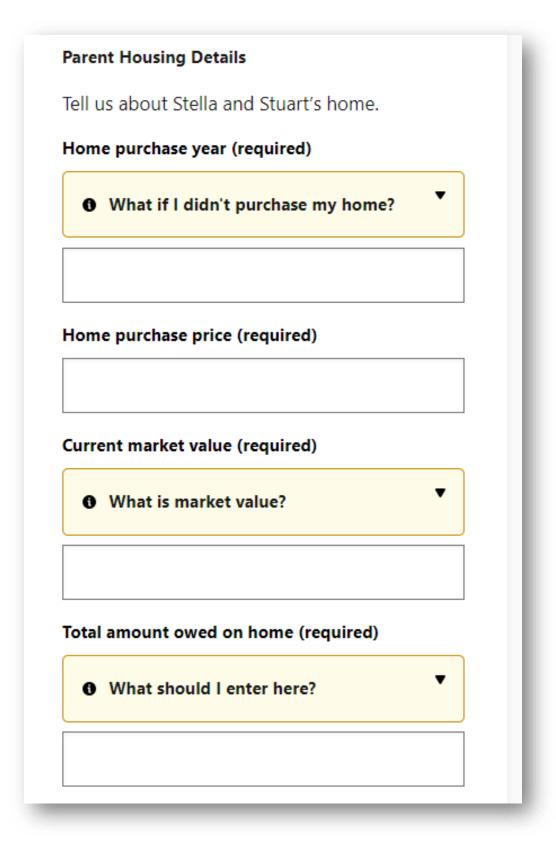
 Untaxed Social Security Benefits, Foreign Income Exclusion, alimony, housing allowances, workers' compensation, and disability benefits

Parent Assets

- Value and debt of primary home
- Value and debt of all businesses and farms
- Parent assets held in names of children
- Retirement value (asked for, though not often used)

Parent expenses

- Medical/dental
- Private elementary/secondary school tuition
- Education loan payments



More Questions = Better Estimate of Ability to Pay

Family data

 Other dependents: name, date of birth, relationship to student, year in school, school expenses

Student data

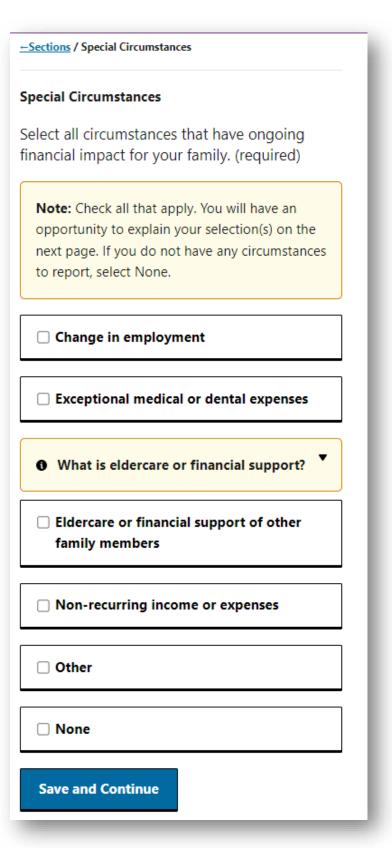
- Private scholarships
- Employee tuition benefits

Explanation of special circumstances

- After certain questions and at the end of the application
- Can check a certain category but must provide details
- Notate change in income, exceptional expenses, etc.
- Send details to college if happens after completing the Profile

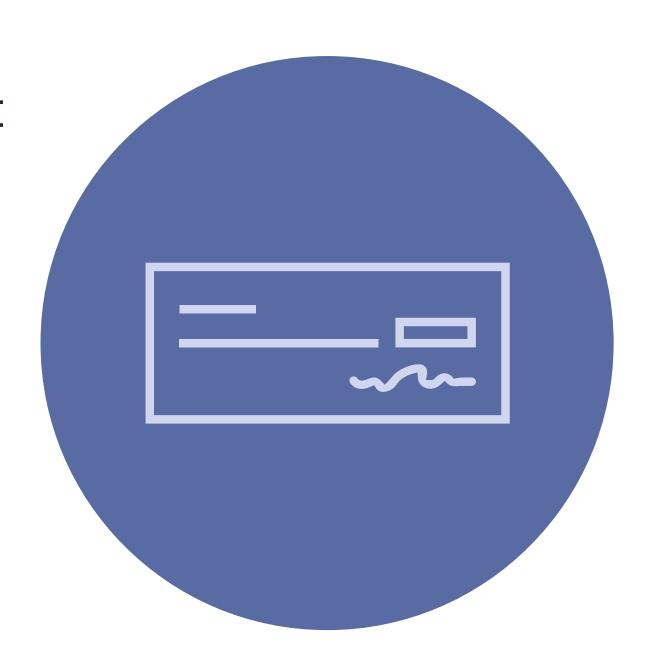
Supplemental Questions

- Added by each college/university (requesting school will be noted)
- Sometimes not required but strongly recommended to answer



Fees

- \$25 for the application and initial school report
- \$16 for each additional school report
- Payment options: Credit card or debit card
- Noncustodial parent's Profile: \$25 one-time
- Expanded fee waiver policy



Fee Waivers

- Automatically granted if family meets one of the following:
 - Household income (AGI) is \$100,000 or less
 - Student is an orphan or ward of the court and under 24
 - Student received an SAT fee waiver (must use student's College Board account)
 - Available to freshman/transfer/returning/independent undergraduate students
- Available to students whose parents live in U.S.
- Not available for international students
- Use for unlimited # of schools
- Noncustodial parents: fee waiver if meet same income guidelines above

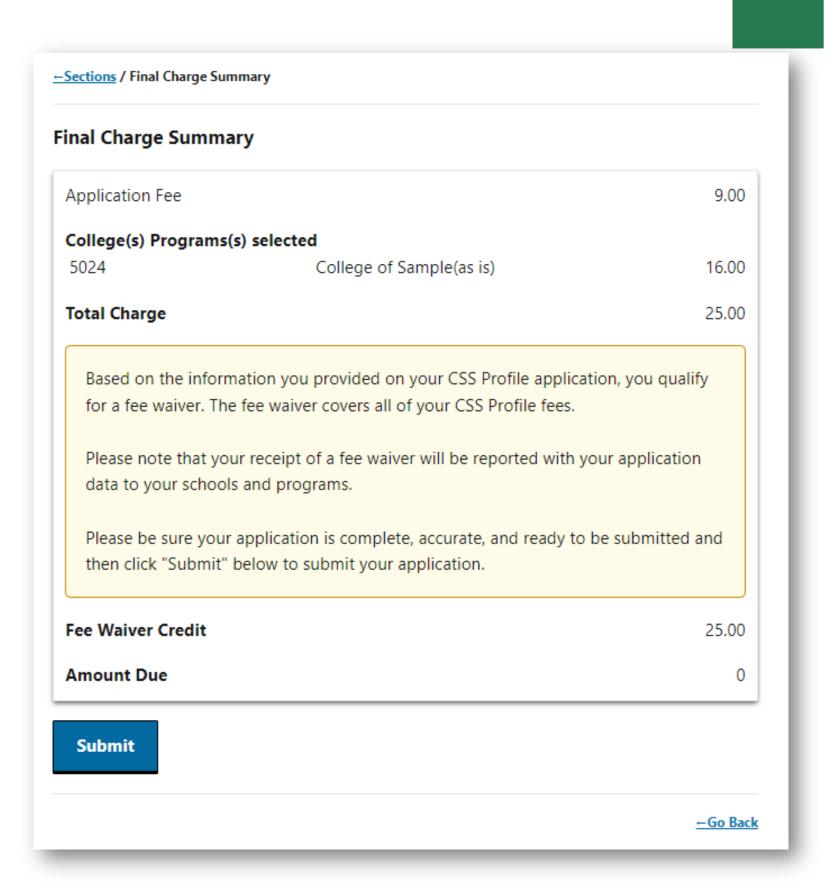
Fee Payment Codes

- Purchased by colleges/universities/organizations for use by students
- Each code pays for one college submission
- No limit on use of fee payment codes



Submitting the Profile

- Will be given a chance to review the application
 - Prompts given to review inconsistencies or possible errors
 - Able to print answers if desired
- Will need to check box to certify that application is accurate
- Will be asked to pay; fee waivers are shown here



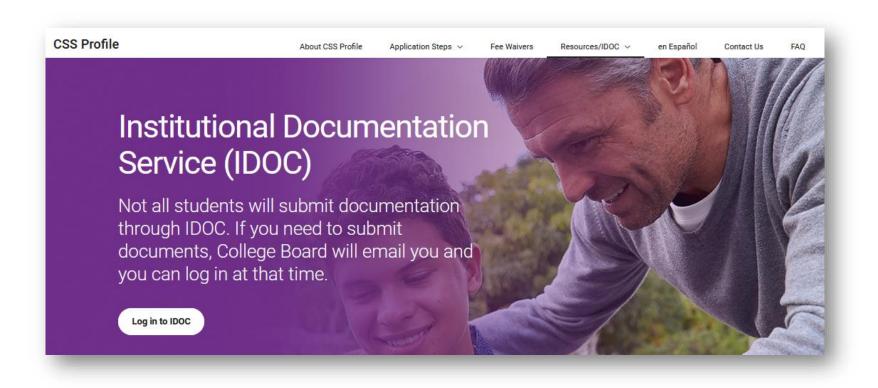
Dashboard

- Can access anytime
- Tab on top right of application
- Includes:
 - Application status
 - Each college's submission date, deadline, and additional documents required
 - Next steps required by each school
 - Payment receipt
 - Option to save or print application
 - Opportunity to add a college or program
 - Link to IDOC
 - Space to add noncustodial parent's email address (can be sent multiple times)
 - The student's CBFinAid ID

Corrections

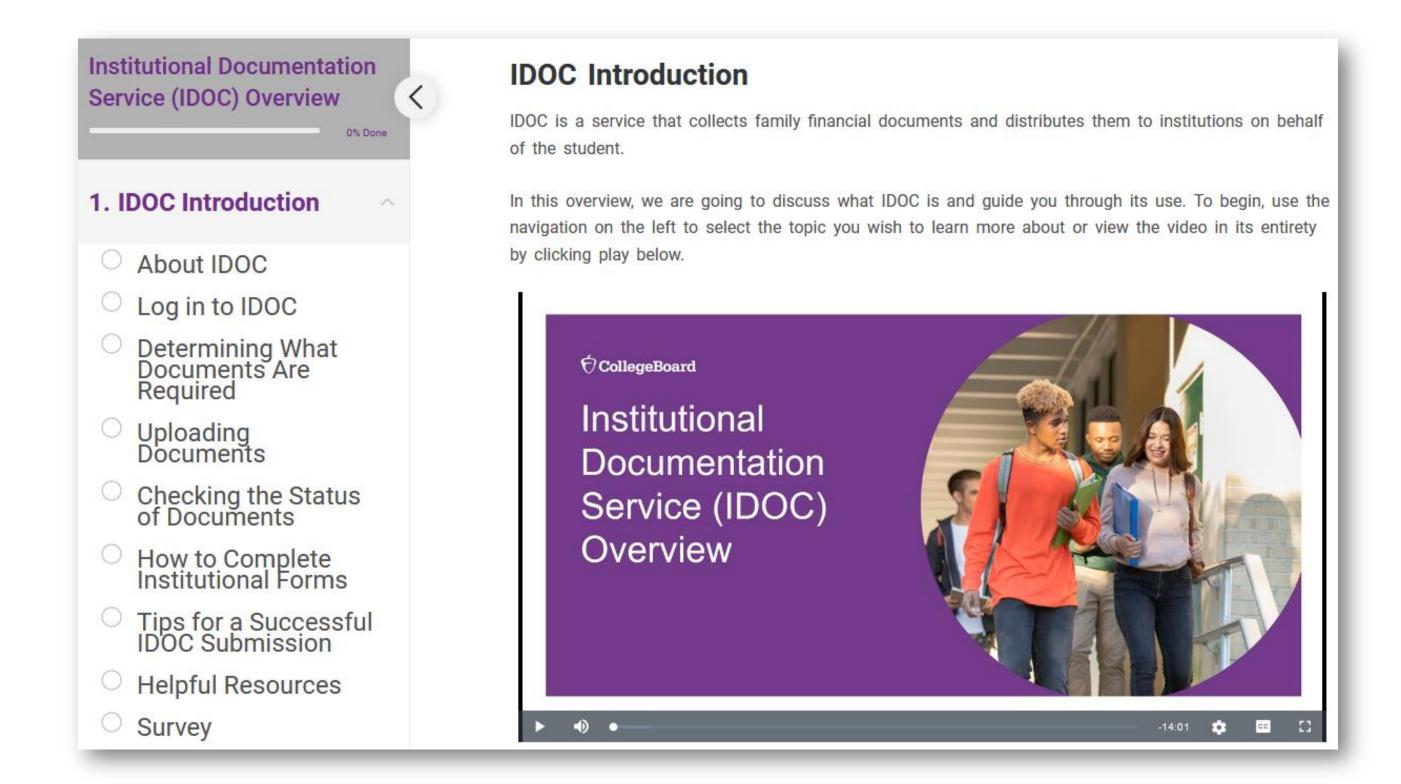
- Students can submit corrections one time per application for certain situations:
 - Student completed the application as an independent but is actually a dependent
 - Student did not include business or farm information
 - Catch-all drop-down box
 - Options include "made a mistake" and "change in employment"
 - Student can provide a written explanation of the change
- Corrections are permitted only after original application has been delivered (~24 hours)
- Cannot complete a correction and add college request at the same time
- No charge to submit corrections

What is IDOC?



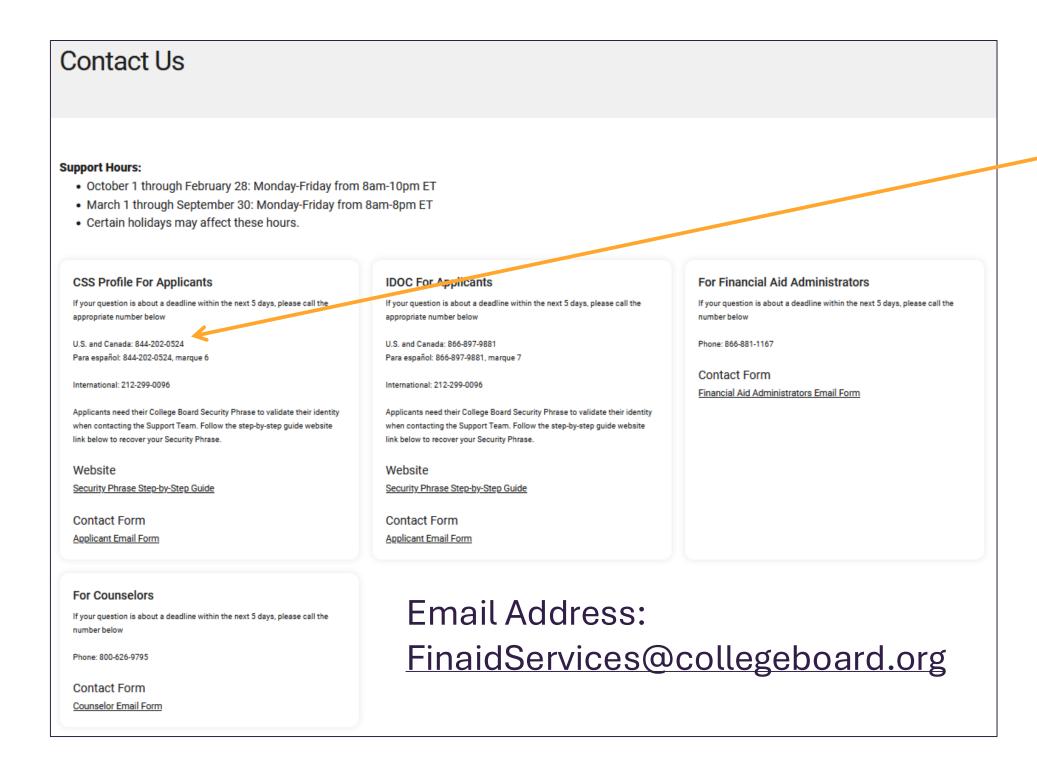
- College Board's Institutional Documentation Service
- Collects family documents (such as tax returns) on institution's behalf
- Not all CSS Profile schools use IDOC; check with each college
- IDOC student dashboard tells student of required documents
- Institution-specific forms are under the *Get Forms* link on the IDOC dashboard
- Documents must be in JPEG, TIFF, or PDF format
- Send ALL tax return pages and schedules to prevent delay
- Sign any documents on signature lines
- IDOC Customer Service: (866) 897-9881
- cssprofile.collegeboard.org/idoc

IDOC Overview



Profile Customer Support Center

Click on Contact Us on the top navigation bar to reach this page



Phone Number

What You Can Do Now

- Research deadlines and required applications
- Start completing applications
 - The CSS Profile opens Oct 1st
 - The FAFSA opens Oct 1st

Reference MEFA's Timeline for College Admissions and Financial Aid



Register for other MEFA webinars



Connect with MEFA: Emails

Scan the QR code to sign up for MEFA emails on relevant college planning topics.



Don't miss MEFA's guidance!

- Upcoming webinars
- Financial aid tips
- Important deadlines
- Scholarship lists
- Key articles
- And much more





Connect with MEFA: Social Media



Thank You!

Questions?





(800) 449-MEFA (6332)



collegeplanning@mefa.org

