

# What to Know about Financial Aid Appeals

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## Today's Panelists



Danette Burgess  
*Associate Director of Financial Aid*  
**American University**



Taylor Kreutter  
*Executive Director of Student  
Financial Services*  
**Mount Holyoke College**



Bill Smith  
*Assistant Vice President of Student  
Financial Assistance*  
**Stonehill College**



Amy Stewart  
*Financial Aid Counselor*  
**North Shore Community College**



Kevin Derousi  
*Associate Director of Special Programs  
and Compliance*  
**Salem State University**

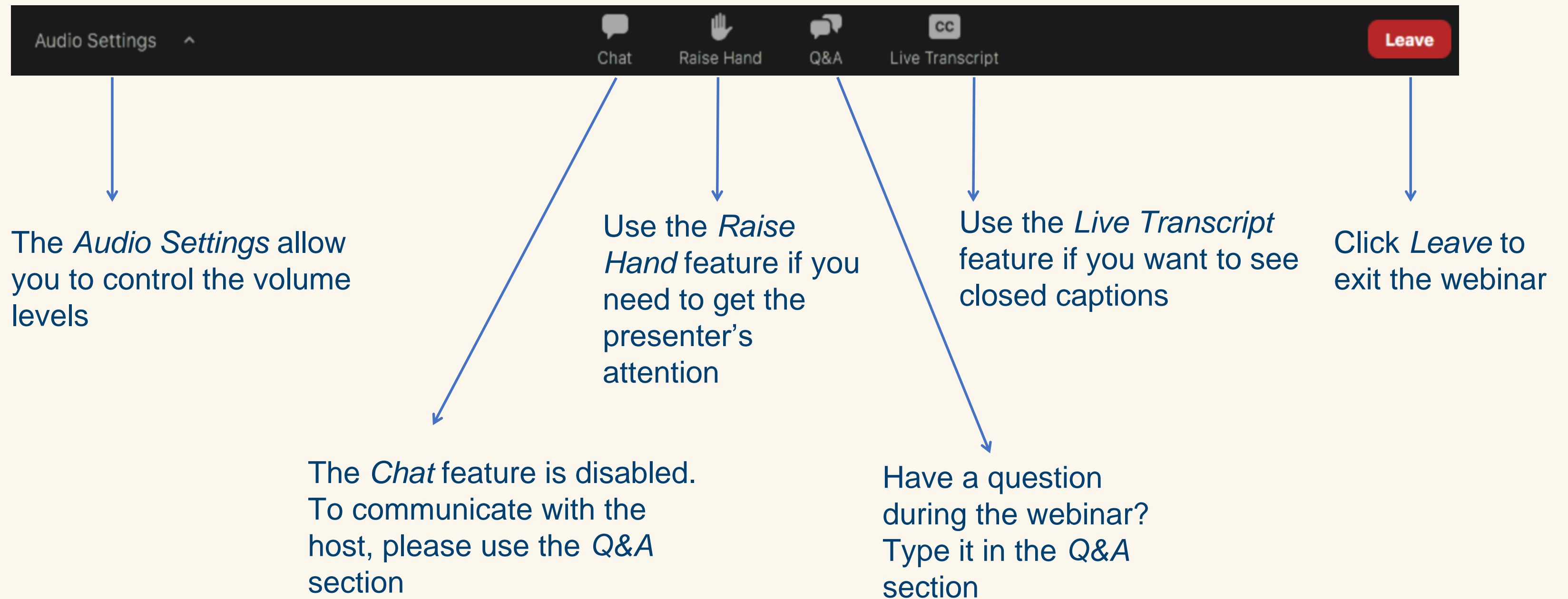


Michelle Smith  
*Senior Associate Director of Financial  
Aid*  
**University of Massachusetts Lowell**



Shawn Morrissey  
*Director of College Relations*  
**MEFA**

## How to Participate





## About MEFA

**State authority created by the Commonwealth of Massachusetts in 1982, helping families plan, save, and pay for college**

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Thank You

**QUESTIONS?**

Call (800) 449-MEFA (6332)  
or email [collegeplanning@mefa.org](mailto:collegeplanning@mefa.org)

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