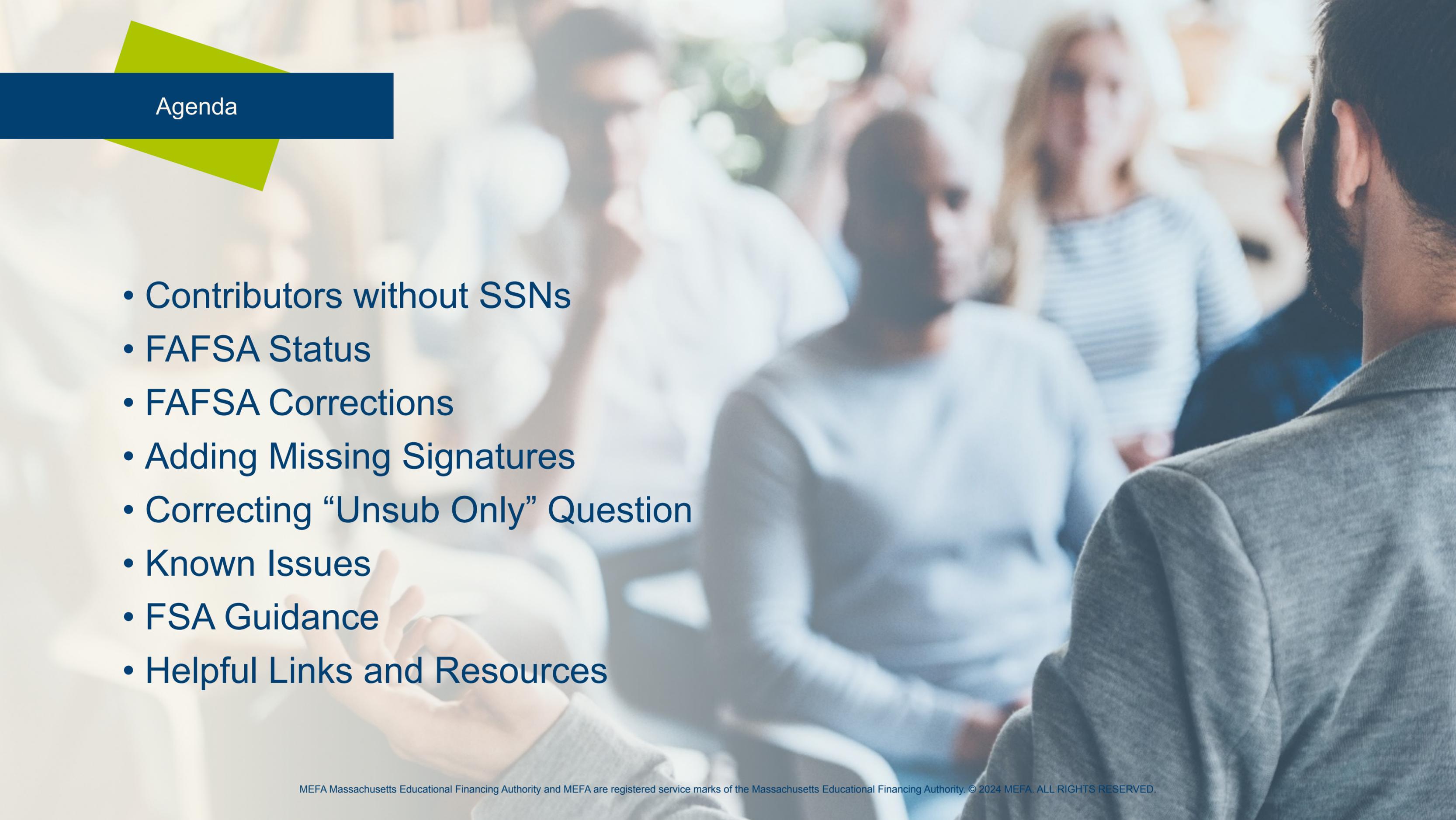


# Helping Families with the FAFSA Training

*mefa*<sup>®</sup>



## Agenda

- Contributors without SSNs
- FAFSA Status
- FAFSA Corrections
- Adding Missing Signatures
- Correcting “Unsub Only” Question
- Known Issues
- FSA Guidance
- Helpful Links and Resources

## Contributors without SSNs

- Federal Student Aid (FSA) has said that contributors without an SSN should be able to complete the process (available since early March)
- Contributors who do not pass the TransUnion knowledge-based match will be assigned a case number and emailed instructions on the next steps to provide documentation for the identity match
- Contributors may continue with the FAFSA process while their identity is unmatched
- Schools will request paperwork and verify identities before releasing funds
- All FAFSA known issues: [2024–25 FAFSA Issue Alerts](#)

## For the **2024–25 FAFSA**<sup>®</sup> form, the **status of your application** will be one of the following:

 Draft

**Draft:** Your section of the FAFSA form is incomplete.

 In Progress

**In Progress:** You provided your consent, approval, and signature to your section of the FAFSA form, but it has not been submitted yet.

 In Review

**In Review:** Your FAFSA form was submitted but hasn't been processed yet.

 Action Required

**Action Required:** You are missing your consent and approval or signature, or the FAFSA form was processed, but a correction is required.

 Processed

**Processed:** Your application was processed successfully. No further action is needed.

 Closed

**Closed:** Your FAFSA form was never submitted and can no longer be submitted because the federal FAFSA deadline passed.

## FAFSA Corrections

- Students whose FAFSA has been processed are now able to make corrections to their FAFSA
  - Colleges are not yet able to make corrections on their end on behalf of the student.
- Student may make corrections in their FAFSA Submission Summary (FSS) online, on paper, or by contacting Federal Student Aid. Online processing is highly recommended.
- Regardless of original application method, students can access their FSS and submit corrections online if they create a studentaid.gov account.
- Give colleges **at least** 2 weeks after the FSS is received before expecting a financial aid offer.

## Corrections Landing Page

- Log into studentaid.gov
- Go to *My Activity*
- Select *FAFSA Submission*
- Select *Start Your Correction*

The student should access their FAFSA Submission Summary to see what errors need to be addressed on the FAFSA form. The student can access their FAFSA Submission Summary by selecting the "Actions" button or scrolling to the "FAFSA Submission History" section and selecting "View FAFSA Submission Summary" in the "Actions" column.



### Your application is incomplete.

You indicated you wanted to apply for only an unsubsidized loan because your parents are unwilling to provide their information. This means you are not eligible for other types of federal student aid.

If this is a mistake, select "Start Your Correction" and change your answer to the question on the Dependency Status page to "No" so that you can invite your parent(s) to your FAFSA form. Otherwise, contact your financial aid office.

#### Student Actions Needed

 Karina Dickerson

Number of Errors

 1 error

How long will this take?

 Up to 10 min

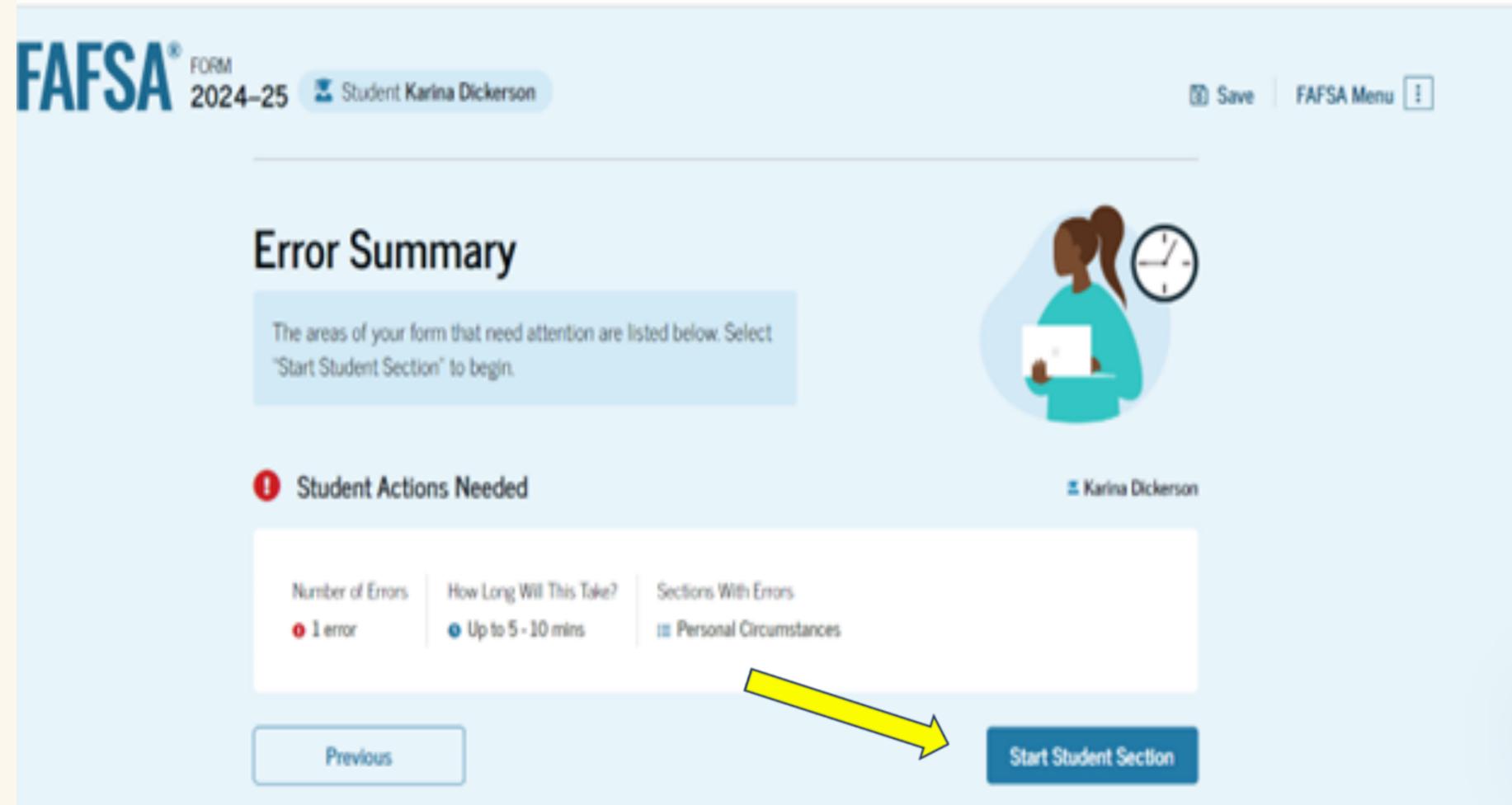
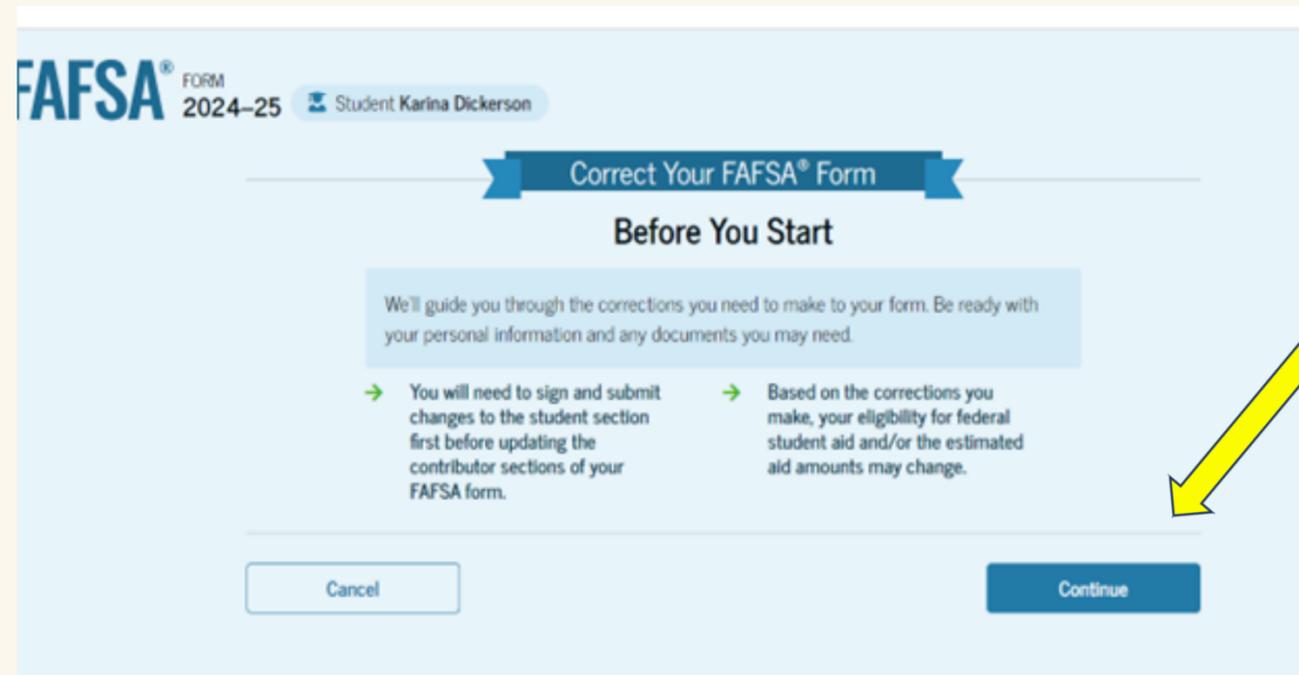
Sections With Errors

 Personal Circumstances

[Start Your Correction](#)

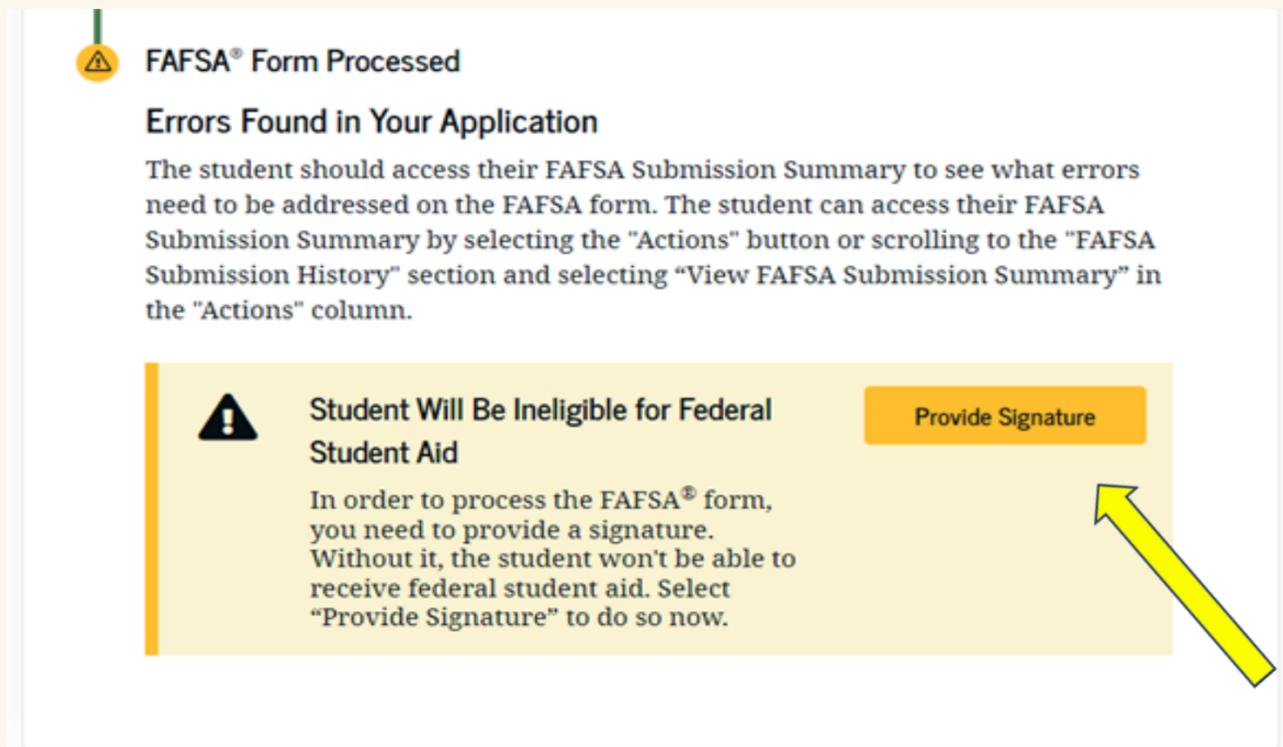
# Corrections: Navigating To Section

- Choose *Continue*
- If there are known errors that need corrections they will be displayed
- You will be brought to the beginning of the section for known errors
- If there are no known errors, you will have to navigate through the form to the section you need to correct



## Corrections: Providing Signature

- Log into studentaid.gov
- Go to *My Activity*
- Select *FAFSA Submission*
- Choose *Provide Signature*
- Choose *Provide Signature* again
- If signature is the only correction needed you'll be taken directly to that page
- If other corrections are needed you'll be taken to the first page needing corrections



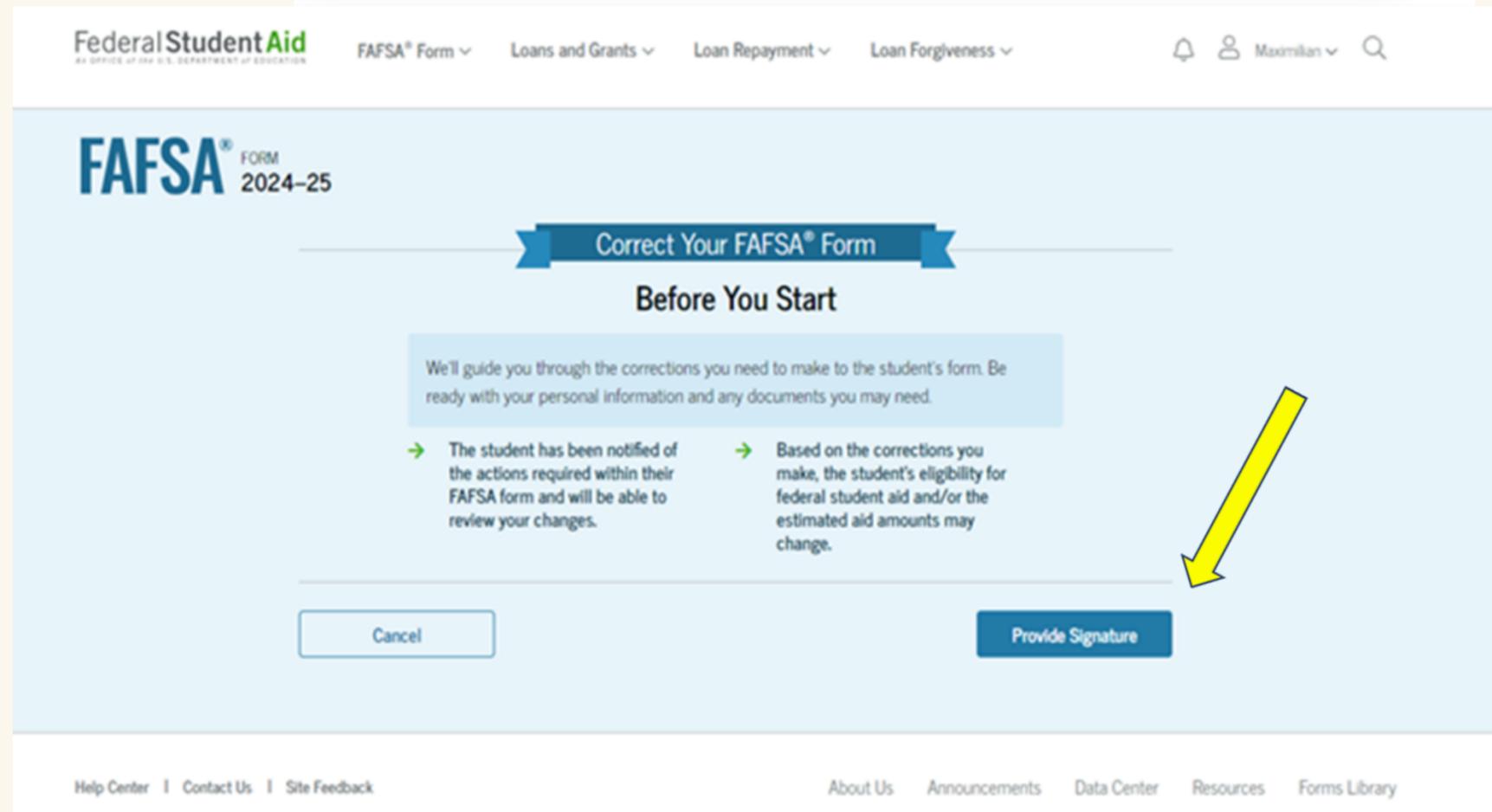
**FAFSA® Form Processed**

### Errors Found in Your Application

The student should access their FAFSA Submission Summary to see what errors need to be addressed on the FAFSA form. The student can access their FAFSA Submission Summary by selecting the "Actions" button or scrolling to the "FAFSA Submission History" section and selecting "View FAFSA Submission Summary" in the "Actions" column.

**Student Will Be Ineligible for Federal Student Aid** [Provide Signature](#)

In order to process the FAFSA® form, you need to provide a signature. Without it, the student won't be able to receive federal student aid. Select "Provide Signature" to do so now.



Federal Student Aid  
AN OFFICE OF THE U.S. DEPARTMENT OF EDUCATION

FAFSA® Form ▾ Loans and Grants ▾ Loan Repayment ▾ Loan Forgiveness ▾

Maximilian ▾

# FAFSA® FORM 2024-25

## Correct Your FAFSA® Form

### Before You Start

We'll guide you through the corrections you need to make to the student's form. Be ready with your personal information and any documents you may need.

- The student has been notified of the actions required within their FAFSA form and will be able to review your changes.
- Based on the corrections you make, the student's eligibility for federal student aid and/or the estimated aid amounts may change.

[Cancel](#) [Provide Signature](#)

Help Center | Contact Us | Site Feedback

About Us | Announcements | Data Center | Resources | Forms Library

## Corrections: Providing Signature

- Choose *Sign and Submit*
- You'll see the confirmation page that confirms the signature has been submitted

This screenshot shows the final step of a FAFSA correction. At the top, it says "You're almost done!" with an illustration of a person on a bicycle. Below this, there is a text box that says "Select 'Continue' to sign and complete the correction." and two buttons: "Make More Changes" and "Continue". The main content area has a header with "Federal Student Aid" and "AN OFFICE OF THE U.S. DEPARTMENT OF EDUCATION". Below the header, it says "Sign for yourself and submit the application for Constance Decker (Student)." and a checkbox that is checked, with the text "I, Akmal Purdy, agree to the terms outlined above." At the bottom, there are two buttons: "Previous" and "Sign and Submit". A yellow arrow points to the "Sign and Submit" button.

This screenshot shows the confirmation page after the FAFSA form is submitted. The header includes "FAFSA FORM 2024-25" and "Parent of Constance Decker". The main content area features a congratulatory message: "Congratulations, The FAFSA Form Is Complete!" with an illustration of hot air balloons. Below the message, it says "Constance Decker" and "Completion Date 04/01/2024". At the bottom, there is a section titled "What Happens Next" with a sub-section "Email Sent" and an illustration of an envelope.

## Corrections: Unsub Only Change

- Log into studentaid.gov
- Go to *My Activity*
- Select *FAFSA Submission*
- Select *Start Your Corrections*
- Select *Continue*

The student should access their FAFSA Submission Summary to see what errors need to be addressed on the FAFSA form. The student can access their FAFSA Submission Summary by selecting the "Actions" button or scrolling to the "FAFSA Submission History" section and selecting "View FAFSA Submission Summary" in the "Actions" column.

**!** Your application is incomplete.  
You indicated you wanted to apply for only an unsubsidized loan because your parents are unwilling to provide their information. This means you are not eligible for other types of federal student aid.  
  
If this is a mistake, select "Start Your Correction" and change your answer to the question on the Dependency Status page to "No" so that you can invite your parent(s) to your FAFSA form. Otherwise, contact your financial aid office.

### Student Actions Needed

Karina Dickerson

Number of Errors

1 error

How long will this take?

Up to 10 min

Sections With Errors

Personal Circumstances

Start Your Correction

FAFSA<sup>®</sup> FORM  
2024-25 Student Karina Dickerson

### Correct Your FAFSA<sup>®</sup> Form

#### Before You Start

We'll guide you through the corrections you need to make to your form. Be ready with your personal information and any documents you may need.

→ You will need to sign and submit changes to the student section first before updating the contributor sections of your FAFSA form.

→ Based on the corrections you make, your eligibility for federal student aid and/or the estimated aid amounts may change.

Cancel

Continue

# Corrections: Unsub Only Change

- Select *Start Student Section*

The screenshot displays the FAFSA 2024-25 interface for student Karina Dickerson. At the top left, the FAFSA logo and 'FORM 2024-25' are visible, along with the student's name. On the top right, there are 'Save' and 'FAFSA Menu' options. The main heading is 'Error Summary', followed by a message: 'The areas of your form that need attention are listed below. Select "Start Student Section" to begin.' Below this is a section titled 'Student Actions Needed' with a red information icon. A summary table shows: 'Number of Errors: 1 error', 'How Long Will This Take?: Up to 5 - 10 mins', and 'Sections With Errors: Personal Circumstances'. At the bottom, there are 'Previous' and 'Start Student Section' buttons. A yellow arrow points to the 'Start Student Section' button.

Number of Errors	How Long Will This Take?	Sections With Errors
1 error	Up to 5 - 10 mins	Personal Circumstances

## Corrections: Unsub Only Change

- Navigate through the *Personal Circumstances* section until you reach *Your Dependency Status*
- Change the answer of the question from *Yes* to *No*
- Select *Continue*
- Navigate through the rest of the form until you reach the *Invite Contributors Section*

### Your Dependency Status



#### Dependent Student

Based on your answers, you are a dependent student. This means you must provide parent information on your FAFSA® form. This information helps determine how much federal student aid you're eligible to receive.

### Direct Unsubsidized Loan Only

Are the student's parents unwilling to provide their information, but the student doesn't have an unusual circumstance that prevents them from contacting or obtaining their parents' information? ⓘ

Select "No" if the student wants a financial aid administrator at their school to determine eligibility for ALL types of financial aid, including grants, loans, and work-study funds. The student's parent(s) will be required to provide their information on the FAFSA form.

Yes  No

Previous

Continue

## Corrections: Unsub Only Change

- Invite Contributor(s) (parent(s))
- Review changes and press *Continue*
- You will receive a notice that contributor information is still needed
- Have contributor(s) log in and follow the instructions to complete their sections

**You're Almost Done!**

Select "Continue" to sign and complete the correction.



**Student Section** Collapse All ^

Section 1 ^  
**Personal Circumstances**

Direct Unsubsidized Loan Only	Updated Answer	Previous Answer	Actions
Applying For Unsubsidized Loan Only	✓ No	Yes	<a href="#">Edit</a>

[Make More Changes](#) [Continue](#)



**FAFSA** FORM 2024-25 Student: Karina Dickerson

**See below for next steps**  
The student section is complete!

**Contributor Action Still Needed**  
You submitted the student sections, but your FAFSA® form is not complete. Your contributor needs to resolve the error(s) in the contributor section(s) and provide their signature. Once this is done, your form can be submitted for processing.

[Track Your FAFSA® Form](#) [Visit My Activity](#)

Review, track, and manage your application in "My Activity." There you

## Corrections: Known Issues

- [2024–25 FAFSA Issue Alerts | Knowledge Center](#)
- Student assets are incorrectly removed when completing a correction
  - Issue is now resolved as of 4/14
- Applicant encounters an error when starting a correction and cannot view the FAFSA form
  - Issue is now resolved as of 4/25
- Some users who manually entered tax information cannot submit a correction
  - Issue is now resolved as of 4/25
- Not on the official list but we have heard some students are having difficulty when trying to correct their HS diploma information

- [Federal Student Aid](#) Help and instructions on correcting the FAFSA
  - Guidance on
    - Updating consent
    - Adding schools
    - Fixing an application with a wrong SSN
  - Step-by-step instructions
    - Correcting the answer to the question of unsubsidized loan only
    - Providing missing signature

## School Deadlines

- New! Massachusetts extended the FAFSA priority deadline from May 1<sup>st</sup> to July 1<sup>st</sup>, 2024 for the MASSGrant program
- Some schools are extending financial aid and enrollment deadlines because of the delays
- Most schools who have not extended deadlines have expressed that they will be flexible with students unable to meet deadlines due to FAFSA delays
- Students should take screenshots of any errors they encounter to share with colleges
- Patience is encouraged. Colleges are trying to process what normally would be 6 months of FAFSA submissions in a severely condensed timeline.
- Keep an eye on emails from colleges to student and parents with important updates.

NACAC created this [public directory of Fall 2024 enrollment commitment deadlines](#) submitted by member institutions.



Financial aid professionals from colleges and organizations across Massachusetts are ready and available to help students and families complete the FAFSA.

Call: (800) 449-6332 (9am-5pm)

## Upcoming FAFSA Day Events



**May 13**  
6 – 7:30 PM

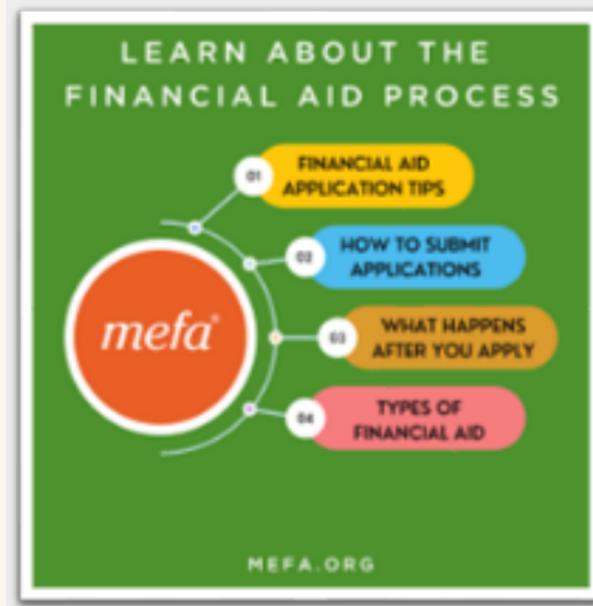


**May 29**  
6 – 7:00 PM

## MEFA As Your Resource

- Sign up for MEFA emails to stay on track at [mefa.org/sign-up-for-emails](https://mefa.org/sign-up-for-emails)
- Find webinars, calculators, videos, & more at [mefa.org/how-to-pay-for-college](https://mefa.org/how-to-pay-for-college)
- Read MEFA's blog posts at [mefa.org/blog](https://mefa.org/blog)
- Listen to the MEFA Podcast wherever you get your podcasts
- Take advantage of one-on-one counseling with the MEFA team
  - Phone: (800) 449-MEFA (6332)
  - Email: [collegeplanning@mefa.org](mailto:collegeplanning@mefa.org)
  - Virtual appointment request: [mefa.org/appointment-request](https://mefa.org/appointment-request)

# MEFA's Guidance



**Active Social Media Network**  
Posts on [Facebook](#), [Twitter](#), [Instagram](#), and [LinkedIn](#)

**Specialized Appointments**  
Experts available offering [one-on-one guidance](#)



**Community-Based Virtual and In-Person Events**  
Informative and timely [webinars](#) and seminars



**The MEFA Podcast**  
[Conversations with experts](#) on a range of topics



**Videos**  
An extensive [video library](#) on college planning



**Blog Posts**  
Regular [blog posts](#) on all aspects of college planning



**Using Your U.Plan Funds**  
**May 15, 2024 12:00 PM**



**Comparing College Loan Options**  
**June 5, 2024**  
**12:00 PM**



**Comparing College Loan Options**  
**July 10, 2024**  
**6:30 PM**

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[mefa.org/mefa-podcast](https://mefa.org/mefa-podcast)

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Thank You

**QUESTIONS?**

Call (800)-449-MEFA (6332)  
or email [collegeplanning@mefa.org](mailto:collegeplanning@mefa.org)

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